

## *Unofficial Translation*

Notification of Emergency Operations Center for COVID-19  
Re: Criteria and Guideline on Provision for State Quarantine B.E. 2563 (No.2)

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Whereas the Order of the Prime Minister No. 4/2563 Re: Appointment of Supervisors, Chief Officials and Competent Officials Responsible for Remediating the Emergency Situation dated 25 March B.E. 2563 (2020) entrusting the Permanent Secretary of Ministry of Public Health to Chief Official responsible for remediating the emergency situation on matters related to public health in all areas throughout the Kingdom

By virtue of the Decree of Emergency Operations Center for COVID-19 No. 2/2563 dated 21 April B.E. 2563 (2020) Re: Provision for Compositions of Emergency Operations Center for COVID-19 and the resolution of Emergency Operations Center for COVID-19 Committee 8/2563 dated 2 June B.E. 2563 (2020), the Permanent Secretary of Ministry of Public Health, as the Chief of Emergency Operations Center for COVID-19, thereby issued a notification as follows:

1. This notification shall be referred to as "Notification of Emergency Operations Center for COVID-19 Re: Criteria and Guideline on Provision for State Quarantine B.E. 2563 (No.2)".

2. This notification is now in force.

3. In this notification;

"Hospital Quarantine" means the act of quarantining Thai patients who enter the Kingdom of Thailand with the purpose of receiving medical treatment in provided public and private sanatoriums. The patients must make an appointment in advance and stay in the provided sanatorium as a place for quarantine, surveillance, prevention and control of COVID-19 while receiving medical treatment of their disease, symptoms or procedure according to the appointment for at least 14 days in accordance with the criteria and guidelines prescribed by the Government. The medical expenses for Hospital Quarantine in public and private sanatoriums can be reimbursed in accordance with the rights of patients but the patients shall voluntarily pay other charges other than their rights by themselves.

"Alternative Hospital Quarantine" means the act of quarantining Thai and foreign patients, accompanied by entourages, who enter the Kingdom of Thailand with the purpose of receiving medical treatment in provided private sanatoriums. The patients must make an appointment in advance and stay in the provided sanatorium as a place for quarantine, surveillance, prevention and control of COVID-19 while receiving medical treatment of their disease, symptoms or procedure according to the appointment for at least 14 days in accordance with the criteria and guidelines prescribed by the Government. The patients shall voluntarily pay all expenses for medical treatment and quarantine by themselves; the payment can be made after the Civil Aviation Authority of Thailand allows aircraft to enter the country.

4. The provision for quarantine places shall be in accordance with criteria and guidelines enclosed with this notification.

Announced on June B.E. 2563 (2020)

(Sukhum Karnchanapimai)  
Permanent Secretary of Ministry of Public Health  
Chief of Emergency Operations Center

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Criteria and Guidelines on Provision for Hospital Quarantine  
Enclosure of Notification of Emergency Operations Center for COVID-19  
Re: Criteria and Guidelines on Provision for State Quarantine B.E. 2563 (No.2)

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### 1. Rationale

Whereas coronavirus disease 2019 (COVID-19) was declared a dangerous communicable disease in accordance with the Communicable Disease Act B.E. 2558 and the Center for COVID-19 Situation Administration (CCSA) announcing that all individuals who depart from foreign countries shall be screened, isolated or quarantined for surveillance, prevention and control of COVID-19.

In addition, public agencies have already prepared and arranged places for quarantining individuals who depart from overseas to control the situation of COVID-19 pandemic.

Besides, Thai and foreign patients who have illnesses and need to receive medical treatment continuously have informed their intention of entering the Kingdom of Thailand for the treatment. Due to the readiness and trust in qualities and standards of public and private sanatoriums in Thailand, public agencies provide both public and private sanatoriums for quarantine and medical treatment in accordance with the provision prescribed.

### 2. Definition

“Hospital Quarantine” means the act of quarantining Thai patients who enter the Kingdom of Thailand with the purpose of receiving medical treatment in provided public and private sanatoriums. The patients must make an appointment in advance and stay in the provided sanatorium as a place for quarantine, surveillance, prevention and control of COVID-19 while receiving medical treatment of their diseases, symptoms or medical procedures according to the appointment for at least 14 days in accordance with the criteria and guidelines prescribed by the Government. The medical expenses for Hospital Quarantine in public and private sanatoriums can be reimbursed according to the rights of the patients but they shall voluntarily pay extra charges other than their rights by themselves.

### 3. Provision for hospitals

(1) Public hospitals under Ministry of Public Health/ Ministry of Defense/ Bangkok Metropolitan Administration/ medical schools and others

(2) Private hospitals that obtained a license as set forth in the Sanatorium Act B.E. 2541 (1998) and the additional amendment, and must be a party of Government’s main funds including 1) National Health Security Fund (NHSF) 2) Government Officer Welfare and 3) Social Security Fund

(3) Hospitals shall inform the intention of enrollment according to the provision prescribed by the Ministry of Public Health, and shall be announced their names by the Ministry of Public Health

### 4. Target group

Thai patients who enter the Kingdom of Thailand with the purpose of receiving medical treatment and need to receive the treatment continuously, as well as make an appointment with the sanatorium certified by the Ministry of Public Health in advance

### 5. Patients’ rights

#### (1) National Health Security

(1.1) In case the patients have the right of National Health Security, they shall exercise their right at the primary care unit/permanent unit or a unit specially provided by the Government.

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(1.2) In case the patients don't have the right of National Health Security, they shall register to exercise the right before their departure according to regulations/criteria prescribed by National Health Security Office.

(2) Government Officer and His Family Members Welfare: disbursed from the Comptroller General's Department as follows:

(2.1) In the case of the treatment for regular diseases, a right holder is able to receive medical treatment at a public sanatorium and disburse medical expenses according to the Royal Decree Welfare of Medical Treatment B.E. 2553 and receive the treatment in a private sanatorium in the cases of 1) emergency (Letter of Comptroller General's Department, Urgent, no. KorKhor 0416.4/Wor 333, dated 31 August B.E. 2560), 2) DRGs (Letter of Comptroller General's Department, Urgent, no. KorKhor 0422.2/Wor 212, dated 23 June B.E. 2563), and 3) the referral of patients with chronic kidney diseases treated with artificial kidneys (Letter of Comptroller General's Department, Urgent, no. KorKhor 0417/Wor 160, dated 10 November B.E. 2549).

(2.2) In the case of the treatment for Novel Coronavirus 2019 (COVID-19), a right holder is able to receive medical treatment at a public sanatorium and disburse medical expenses according to the criteria and rates of medical treatment for inpatients and outpatients of public sanatoriums in the case of the right holder or his family members are at risk or infected with COVID-19 as set forth in the Letter of Comptroller General's Department, Urgent, no. KorKhor 0416.4/Wor 102, dated 20 March B.E. 2563 and the Letter of Comptroller General's Department, Urgent, no. KorKhor 0416.4/Wor 103, dated 3 April B.E. 2563.

### (3) Social Security

Thai patients shall register to inform about exercising their right in the public or private sanatorium that is a party of Social Security Fund according to the regulations/criteria prescribed; however, if the patient receive the services from other sanatoriums over his right, he must pay extra charges by himself.

(4) Private sanatoriums: the patients must pay medical expenses by themselves (in the case of regular treatment).

6. The Sanatoriums participating in the project of Hospital Quarantine shall have 3 main compositions as follows:

1) The sanatoriums must provide general facilities allowed by public agencies or as set forth in their license according to relevant laws

2) The sanatoriums must provide additional facilities – places, working system and equipment – separated from normal areas in order to prevent and control COVID-19 epidemic as follows:

(1) Isolation room or AIIR-ICU/modified AIIR or cohort ward

(2) Pathway system

(3) Hygienic system

(4) Service officers

(5) Laboratories reaching the standard of the Department of Medical

Science

3) Database system: the sanatoriums must provide:

(1) Confirmation letter for Alternative Hospital Quarantine

(2) Report form of laboratory test result

(3) Personal health record/discharged summary

(4) Quarantine certificate

7. The patients must follow these procedures:

(1) Prepare relevant documents before entering the Kingdom of Thailand including the letter of patient referral from previous hospital, confirmation letter for Hospital

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Quarantine, financial statement, and documents certifying the necessity of travelling according to the Declaration of an Emergency Situation in All Areas of the Kingdom of Thailand (T.8)

(2) In case the patients accompanied by entourages, they must follow the criteria of State Quarantine

(3) Inform the Ministry of Foreign Affairs of the intention to enter the Kingdom of Thailand to receive medical treatment, and demonstrate confirmation letter for Hospital Quarantine

(4) While the patients are in Hospital Quarantine, they must follow the provision strictly for entire 14 days.

8. Relevant authorities are as follows:

(1) Sanatoriums

1.1 Provide medical treatment services, isolation wards or others, and facilities separated from normal areas according to the criteria of the infection prevention and the control of communicable diseases/ provide vehicles that reach the standards to take the patients and their entourages from the airport or arrival checkpoints/ provide personnel who must be screened before performing their duties, wear PPE, and clean their body after performing their duties

1.2 Inform the intention of participating in Hospital Quarantine

1.3 The sanatorium's officers provide information to the patients who intend to receive medical treatment by informing date and time of admission.

1.4 Check the correctness and completeness of the documents mentioned in Item 7. (1): if the documents are complete, the sanatorium must confirm the patient's medical treatment by filling details in the confirmation letter for Hospital Quarantine with the signature of an authorized person of the sanatorium, and send the letter to the patient so that he could demonstrate to the Ministry of Foreign Affairs and the Immigration Bureau, as well as the sanatorium must send the documents to the Ministry of Public Health via e-mail (e-mail: [medicalhub.hss@gmail.com](mailto:medicalhub.hss@gmail.com)) for at least 72 hours in advance and inform the intention to the Ministry of Foreign Affairs. The documents include:

(1) Name, surname, gender, nationality and passport number

(2) Confirmation letter for Hospital Quarantine

(3) Other medical documents

1.5 Provide medical treatment, medical practices, and diagnosis to the patient according to the guidelines on COVID-19 prevention standards prescribed by the Department of Medical Science and other relevant agencies, as well as assign COVID-19 leaders to control providing medical treatment to the patients and report both regular and emergency situation

1.6 Provide COVID-19 screening to the patients and their entourages for 3 times including:

1<sup>st</sup> Time

1. Day 0: When the patients arrive in the Kingdom and receive medical treatment

2<sup>nd</sup> Time

2. Day 5: The sanatorium provides medical intervention according to the physician's consideration, and provide the second-time COVID-19 screening on Day 5 or 7 of the stay in the sanatorium.

3<sup>rd</sup> Time

3. Day 14: When the treatment is over, the patients must stay in the isolation ward until complete 14 days and be provided the third-time COVID-19 screening on Day 14 then they are allowed to leave the sanatorium on Day 15. The

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sanatorium must issue a quarantine certificate to the patients in case other authorities request for. If the treatment isn't over, the sanatorium shall continue the treatment.

1.7 Provide single rooms, 3 meals, and necessary items

1.8 Send a daily medical report to the Ministry of Public Health and the patient must keep in quarantine in the sanatorium for 14 days.

1.9 When the treatment is over, the sanatoriums must send a discharged summary of the patient to the Ministry of Public Health via e-mail (e-mail: medicalhub.hss@gmail.com) within 30 days after the patient discharged.

1.10 Issue a quarantine certificate according to the provided form, in the case of a private sanatorium, a local public agency will continue the performance according to the laws.

1.11 In case the patient misses the appointment, the sanatoriums shall inform the Ministry of Public Health via e-mail (e-mail: medicalhub.hss@gmail.com) within a day after the cancelation was confirmed.

1.12 Appoint the patient according to the date scheduled.

### (2) Ministry of Public Health

2.1 Register and check the readiness of the sanatoriums

2.2 Make a list of the Hospital Quarantine sanatoriums and announce

2.3 Receive the information via e-mail (e-mail: medicalhub.hss@gmail.com) from the sanatoriums having patients who intend to receive medical treatment, and send the information to relevant authorities immediately via e-mail and official letter.

2.4 Follow up and check medical reports sent by the sanatoriums

2.5 Collect the relevant patients' information in the database

### (3) Ministry of Foreign Affairs

3.1 Cooperate with and inform the Embassy/Consul General or public authorities in foreign countries of the procedures according to the provided handbook

3.2 Consider and carefully select individuals who intend to enter the Kingdom of Thailand by the purpose of receiving medical treatment and vehicles' preparation

3.3 Inform the Ministry of Public Health and relevant authorities to set the patients' departure date

### (4) Airports of Thailand Plc.

4.1 Prepare the working system, personnel and medical equipment for the patients who need assistance

4.2 Prepare a place for visa and customs

### (5) Immigration Bureau

5.1 Check the relevant information of the patients

5.2 Prepare Immigration procedures and AOT Airports Application registration system so that the patients will fill details in the T.8 when arriving in the Kingdom

### (6) Food and Drug Administration

Consider the allowance for the import and export of drugs and medical equipment which the patients bring with for the treatment without customs

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Criteria and Guidelines on Provision for Alternative Hospital Quarantine  
Enclosure of Notification of Emergency Operations Center for COVID-19  
Re: Criteria and Guidelines on Provision for State Quarantine B.E. 2563 (No.2)

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### 1. Rationale

Whereas coronavirus disease 2019 (COVID-19) was declared a dangerous communicable disease in accordance with the Communicable Disease Act B.E. 2558 and the Center for COVID-19 Situation Administration (CCSA) announcing that all individuals who depart from foreign countries shall be screened, isolated or quarantined for surveillance, prevention and control of COVID-19.

In addition, public agencies have already prepared and arranged places for quarantining individuals who depart from overseas to control the situation of COVID-19 pandemic.

Besides, Thai and foreign patients who have illnesses and need to receive medical treatment continuously have informed their intention of entering the Kingdom of Thailand for the treatment. Due to the readiness and trust in qualities and standards of public and private sanatoriums in Thailand, public agencies provide both public and private sanatoriums for quarantine and medical treatment in accordance with the provision prescribed.

### 2. Definition

“Alternative Hospital Quarantine” means the act of quarantining Thai and foreign patients, accompanied by entourages, who enter the Kingdom of Thailand with the purpose of receiving medical treatment in provided private sanatoriums. The patients must make an appointment in advance and stay in the provided sanatorium as a place for quarantine, surveillance, prevention and control of COVID-19 while receiving medical treatment of their diseases, symptoms or medical procedures according to the appointment for at least 14 days in accordance with the criteria and guidelines prescribed by the Government. The patients shall voluntarily pay all expenses for medical treatment and quarantine by themselves; the payment can be made after the Civil Aviation Authority of Thailand allows aircraft to enter the country.

### 3. Provision for sanatoriums

(1) Private sanatoriums must obtained a license as set forth in the Sanatorium Act B.E. 2541 (1998) and the additional amendment.

(2) The sanatoriums shall inform the intention of enrollment according to the provision prescribed by the Ministry of Public Health, and shall be announced their names by the Ministry of Public Health.

### 4. Target group

Foreign patients, accompanied by not over 1 – 3 entourages, who enter the Kingdom of Thailand with the purpose of receiving medical treatment and need to receive the treatment continuously, as well as make an appointment with the sanatorium certified by the Ministry of Public Health in advance

### 5. Patients' rights

Patients and entourages must pay their medical and quarantining expenses by themselves in every case.

6. The Sanatoriums participating in the project of Alternative Hospital Quarantine shall have 3 main compositions as follows:

1) The sanatoriums must provide general facilities as set forth in their license according to relevant laws

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2) The sanatoriums must provide additional facilities – places, personnel, working system and equipment – separated from normal areas as follows:

- (1) Isolation room or AIIR-ICU/modified AIIR or cohort ward
- (2) Pathway system
- (3) Hygienic system
- (4) Service officers
- (5) Single rooms for entourages
- (6) Laboratories reaching the standard of the Department of Medical

Science

3) Database system: the sanatoriums must provide:

- (1) Confirmation letter for Alternative Hospital Quarantine
- (2) Report form of laboratory test result
- (3) Personal health record/discharged summary
- (4) Quarantine certificate

7. The patients must follow these procedures:

(1) Prepare relevant documents before entering the Kingdom of Thailand including the letter of patient referral from previous hospital, confirmation letter for Alternative Hospital Quarantine, financial statement, and documents certifying the necessity of travelling according to the Declaration of an Emergency Situation in All Areas of the Kingdom of Thailand (T.8)

(2) In case the patients accompanied by entourages, an affidavit letter is required. The patients and their entourages must enter the Kingdom of Thailand together.

(3) Inform the Ministry of Foreign Affairs of the intention to enter the Kingdom of Thailand to receive medical treatment, and demonstrate confirmation letter for Alternative Hospital Quarantine and affidavit letter

(4) While the patients are in Alternative Hospital Quarantine, they must follow the provision strictly for entire 14 days.

8. Relevant authorities are as follows:

(1) Sanatoriums

1.1 Provide medical treatment services, isolation wards and facilities separated from normal areas/ establish criteria for infection prevention/ control the spread of communicable diseases/ provide vehicles that reach the standards according to the guidelines on communicable disease prevention and control to take the patients and their entourages from the airport or arrival checkpoints/ provide personnel who must be screened before performing their duties, wear PPE, and clean their body after performing their duties/ set up the system of diagnosis, medical care and infection prevention of COVID-19 in the sanatorium in accordance with the guidelines prescribed by the Department of Medical Services and relevant agencies

1.2 Inform the intention of participating in Alternative Hospital Quarantine

1.3 The sanatorium's officers provide information to the patients who intend to receive medical treatment by informing date and time of admission.

1.4 Check the correctness and completeness of the documents mentioned in Item 7. (1); if the documents are complete, the sanatorium must confirm the patient's medical treatment by filling details in the confirmation letter for Alternative Hospital Quarantine with the signature of an authorized person of the sanatorium, and send the letter to the patient so that he could demonstrate to the Ministry of Foreign Affairs and the Immigration Bureau, as well as the sanatorium must send the documents to the Ministry of Public Health via e-mail (e-mail: [medicalhub.hss@gmail.com](mailto:medicalhub.hss@gmail.com)) before the patient arrives in the country for at least 72 hours in advance. The documents include:

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- (1) Name, surname, gender, nationality and passport number
- (2) Confirmation letter for Alternative Hospital Quarantine
- (3) Other medical documents

1.5 Send a daily medical report to the Ministry of Public Health and the patient must keep in quarantine in the sanatorium for 14 days.

1.6 When the treatment is over, the sanatoriums must send a discharged summary of the patient to the Ministry of Public Health via e-mail (e-mail: [medicalhub.hss@gmail.com](mailto:medicalhub.hss@gmail.com)) within 30 days after the patient discharged.

1.7 Draft a quarantine certificate according to the provided form and send it to a local public agency to continue the performance according to the laws.

1.8 In case the patient misses the appointment, the sanatoriums shall inform the Ministry of Public Health via e-mail (e-mail: [medicalhub.hss@gmail.com](mailto:medicalhub.hss@gmail.com)) within a day after the cancelation was confirmed.

1.9 Appoint the patient according to the date scheduled.

### (2) Ministry of Public Health

2.1 Register and check the readiness and completeness of the sanatoriums

2.2 Make a list of the Alternative Hospital Quarantine sanatoriums

2.3 Receive the information via e-mail (e-mail: [medicalhub.hss@gmail.com](mailto:medicalhub.hss@gmail.com)) from the sanatoriums having patients who intend to receive medical treatment, and send the information to relevant authorities.

2.4 Follow up and check medical reports sent by the sanatoriums

2.5 Collect the relevant patients' information in the database

### (3) Ministry of Foreign Affairs

3.1 Cooperate with and inform the Embassy/Consul General or public authorities in foreign countries of the procedures according to the provided handbook

3.2 Consider and carefully select individuals who intend to enter the Kingdom of Thailand by the purpose of receiving medical treatment and vehicles' preparation

3.3 Inform the Ministry of Public Health and relevant authorities to set the patients' departure date

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Prepare the working system and medical equipment for the patients who need assistance

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Consider the allowance for the import and export of drugs and medical equipment which the patients bring with for the treatment without customs