



Notification of Department of Health Service Support
On
Intention of Administration with Good Faith, Morality and Transparency

According to the intent of the Constitution of the Kingdom of Thailand B.E. 2017, Royal Decree on Criteria and Procedures of Good Government Management B.E. 2003 and National Anti – Corruption Strategy Phase 3 (B.E. 2017-2021), corporate governance and government’s anti – corruption and suppression is an important national policy. The Department of Health Service Support (HSS) has always valued and emphasized administration with good faith, honesty, morality, transparency, accountability and adherence to professional ethics to drive the HSS’s mission for supporting health service units at all levels to be effective in the health care of people, promote and support the public health services protection system, health establishments. Including promoting good health, protect rights and access to quality and standards health services by participation from citizens and the private sector. The HSS has also development of the Department of Health Service Support to be a moral organization by human resource development in a term of cultivate of thinking , raising awareness, creating culture and behavior honest and cooperate with all network partners in prevent and suppress corruption.

To encouraged The Thai people to ensure administration and development of HSS with morality and transparency for public and organization personnel. According, HSS has established the following practices for complying and practicing along with other rules and regulations. All personnel of HSS All personnel of HSS must adhere to these practices and comply with the intention of Administration with Good Faith, Morality and Transparency as follows:

1. Transparency...

1. Transparency is achieved by:

1.1 Providing, disclosure operations based on roles and missions and information on procurement of HSS whereas public must be able to access to information of HSS correctly convenient, rapidly, fairly, transparently, and accountably.

1.2 Providing any opportunities for the stakeholders to participate work with HSS's officers as well as operations Inspection of staff performance and providing resolution of complaints submitted by stakeholder

2. Accountability is achieved by:

2.1 Determination of executives and all staffs in performing their operational efficiency for health service system consumers protect and primary health care system.

2.2 The good faith of executives and all staffs on administration and accountability towards effects and damages occurred in public.

3. Security from Operational Corruption is achieved by:

3.1 Executives and all staffs complying with the rules, regulations, ethical and professional ethics as well as not exploiting of any position and duty for personal benefits and followers directly or indirectly.

3.2 In the event of any corruption, such information shall be reported to the superior or related unit. And the informant must be protected.

4. Organization Culture and Morality is achieved by:

4.1 Building a culture of honesty based on ethical behavior. The executive and all staffs have performing to resist corruption and feel ashamed to commit any corruption.

4.2 Educating staffs to have understanding and practices of conflict of interest and ability to differentiate personal benefit from common benefit.

4.3 Educating and developing a strong and efficient internal audit capability. Enabling all staffs to identify and address corruption. Creating an anti - corruption culture and developing to a moral Organization.

5. Operation morality is achieved by:

5.1 Creating manual or establishing a standard on operations based on major missions that shall be complied strictly, completely, standardly, equally base on legal, rules, as well as posting the notification or demonstrating operational procedures for acknowledgement of customers or stakeholders.

5.2 Managing under the principles of Good Governance, as well as having morality in human resource management, assignment, budget management, and work environmental management.

5.3 Promote and support all staffs to comply with ethical standards and ethical requirements of Department of Health Service Support

6. Communication is achieved by:

6.1 Communicate the organization's visions, missions, and policies, as well as policies of executives via channels that enable internal and external parties to understand visions, missions, and policies clearly and completely having good faith in the operation of HSS.

6.2. Providing two ways communication, giving an opportunity of stakeholders to listen to opinions suggestions on operation and organization development and developing this channel into learning for personnel

This Declaration was made to all for acknowledgement.

Announced on December 20th, 2021



(Mr. Tares Krassanairawiwong)

Director-General

the Department of Health Service Support