

Department of Health Service Support Declaration of Intent on Management with Honesty

The Department of Health Service Support, is a government agency under the Ministry of Public Health, recognizing the problems and impacts of corruption in Thailand, especially in government agencies which are committed to preventing and solving such problems by focusing on management in accordance with Royal Decree on Criteria and Procedures for Good Governance, B.E. (2546) (2003) with the Ministry of Public Health hereby declare of Intent on "Be Honest Following the Father's Footsteps Do Good for the Land" on 6 December B.E. (2559) (2016) Therefore, Department of Health Service Support hereby declares the intention of management with honesty and anti-corruption as follows;

- 1. The Department of Health Service Support's executives and officers must not take any action and a conflict of interest or participate in corruption at all levels.
- 2. The Department of Health Service Support's executives and officers, before accepting or giving any property or other benefits from or to any person must make sure that it is according to the announcement of the National Anti-Corruption Commission on Rule for receiving property or any other properties by virtue of government officials B.E. 2543 (2000) and the Regulations of the office of the Prime Ministerial on giving or receiving gifts of government officials B.E. 2544 (2001) that is prohibited the executives and officers of the Department of Health Service Support or family members claim gifts, assets or any other benefits from service recipients, who submit purchase/contract work, purchase/employment jobs, civil servants and officers of the Department of Health Service Support in many cases,
- 3. If witnessing any person's behavior related to corruption, can file a complaint and notify the information directly according to the following channels:
- 3.1 Postal "Customer Relationship Management Center," Department of Health Service Support No. 88/44 Soi 8, Bang Khen Sub-District, Mueang Nonthaburi District, Nonthaburi 11000"

- 3.2 Email: crmhss.moph@gmail.com
- 3.3 Contact to our Call Center; Telephone Number: 02 193 7057
- 3.4 Walk-in in person at Customer Relationship Management Center, on the $1^{\rm st}$ floor, Department of Health Service Support
- 3.5 Department of Health Service Support Website's Banner "CRM (Customer Relationship Management)"

So, the Department of Health Service Support would listen to all complaints, which will conduct equitably, transparently and fairly to all parties. The name of the complainants and the witnesses will be kept secret and receive protection from being bullied.

Announcement made on this April 26th, 2019

Nattawuth Prasertsiripong, M.D.

Director-General

Department of Health Service Support